



# PowerFloat Inc.

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1-877-969-2233 Toll Free  
(403) 995-1209 phone  
(403) 995-4434 fax  
info@powerfloat.net  
www.powerfloat.net

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## PowerFloat REPAIR PROCEDURES

In the event that your PowerFloat is in need of a yearly maintenance check, is damaged or is not operating properly you will need to send it in to our authorized repair facility at:

**Jiffy Air Tool**  
**2254 Conestoga Drive**  
**Carson City, NV**  
**89706**  
**PowerFloat - 1-877-969-2233**

**The following instructions apply to both the ELECTRIC, CORDLESS and QUICK CONNECT models.**

1. Remove **ALL** accessories from the carrying case. Please ship only the PowerFloat the case and contained in a protective box. ***Please note: PowerFloat will not be responsible for damaged cases due to shipping.*** Accessories may become lost or misplaced if left in the case at the repair facility. If your PowerFloat is a cordless model please include the extra batteries.
2. Complete the **Return Authorization Form** and make three (3) copies.
  - **Fax one copy to PowerFloat at (403) 995-4434**
  - Include one copy in the case with your PowerFloat
  - Retain one copy for your records
3. Complete two (2) **Shipping Document Labels**
  - One addressed to the repair facility
  - One addressed to your clinic (to be used for return shipping from PowerFloat Inc.)
4. Customers are responsible for all shipping costs. It is very important that your return-shipping label is correct. Please retain copies of all tracking numbers for your records.
5. Whenever possible PowerFloat will attempt to make available a RENTAL unit for the period of time your unit is in repair. The cost of the RENTAL unit is \$100/week from date of arrival of the rental, to date of return to Jiffy Air Tool. In addition to the rental fee, the renter is also responsible for all shipping costs. A credit card number will be required prior to shipping the rental unit.
6. Please ship your PowerFloat by courier only. **DO NOT** ship via US postal service and do not include cash or credit card numbers inside the case. If you do not have an account with a courier company, please notify the PowerFloat office and we will make arrangements for your return shipping. You will be invoiced accordingly and may make payment with a Visa or Master Card.
7. A faxed quote of repair costs will be provided prior to all repairs being completed. Please complete the authorization portion of the quote complete with your credit card number and return it by fax to the PowerFloat office at (403) 995-4434. There will be a \$115 evaluation charge on any PowerFloats evaluated but not approved for repaired.
8. All questions or concerns regarding the repairs must be directed to the PowerFloat office at 1-877-969-2233. Calls to the repair facility **WILL NOT** be accepted. If you experience any problems with your PowerFloat upon the completion of the repair please contact the PowerFloat office immediately.



## PowerFloat REPAIR AUTHORIZATION

Please complete:

- **FAX one** (1) copy to the PowerFloat office at (403) 995-4434  
(This form must be received by PowerFloat prior to inspection of your float by the repair facility)
- Forward one (1) copy in the carrying case with your PowerFloat to **JIFFY AIR TOOL**

### CUSTOMER INFORMATION

Ship Date: \_\_\_\_\_

Clinic Name: \_\_\_\_\_

Doctor's Name: \_\_\_\_\_

Address: \_\_\_\_\_

EMAIL: \_\_\_\_\_

Phone Number: \_\_\_\_\_ Fax: \_\_\_\_\_

Person Responsible for Shipping and Repairs: \_\_\_\_\_

### PowerFloat REPAIR INFORMATION

Quantity: \_\_\_\_\_ Cordless / Electric / Quick Connect Serial Number(s): \_\_\_\_\_  
(please circle model)

Is this a General Maintenance Check or Repair:  General Maintenance  Repair

Is this a Warranty Repair?  Yes  No \* If YES please indicate  
(PowerFloat has a six month warranty from purchase date) repair or purchase date.  
Are you experiencing any problems currently?  Yes  No \_\_\_\_\_

If **YES** please clearly explain problem:

\_\_\_\_\_  
\_\_\_\_\_

### SHIPPING INFORMATION

Courier: \_\_\_\_\_

Ground: \_\_\_\_\_ Air: \_\_\_\_\_ (please check one)

Waybill Number to **JIFFY AIR TOOL**: \_\_\_\_\_

Return Waybill Number: \_\_\_\_\_

If you have **NOT** received a repair quote in 5 business days  
please contact the PowerFloat office at 1-877-969-2233 immediately.

**PLEASE ALLOW 7 - 10 BUSINESS DAYS FOR REPAIRS**